

***A convenient way to always know the status of your camera system.***

***Do you ever wonder what your camera system status is like?***

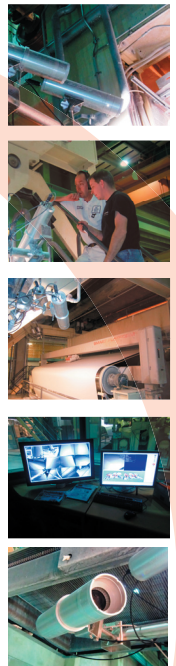
Do you ever go to your morning meeting and get blindsided by having cameras down and lights not functional?

If you would like to know the status of your camera system in time for your meetings then enter into our PSA Program (Proactive Service Audit). We will dial into your system once a week, month or quarter and provide you with a snapshot of your camera system so you will have the information at your fingertips when you go to that morning meeting.

**24/7 Remote Support Service**

During the first year of purchase of your Papertech camera system you are entitled to use our 24/7 service line. We have someone able to answer your call 24/7 that can help diagnose any problems you have (dial in capability if available)

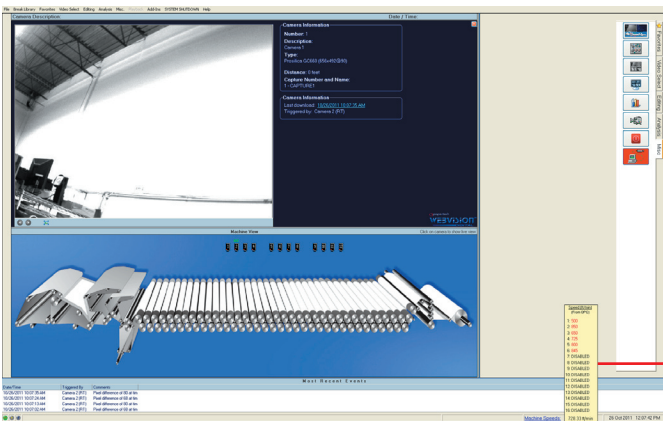
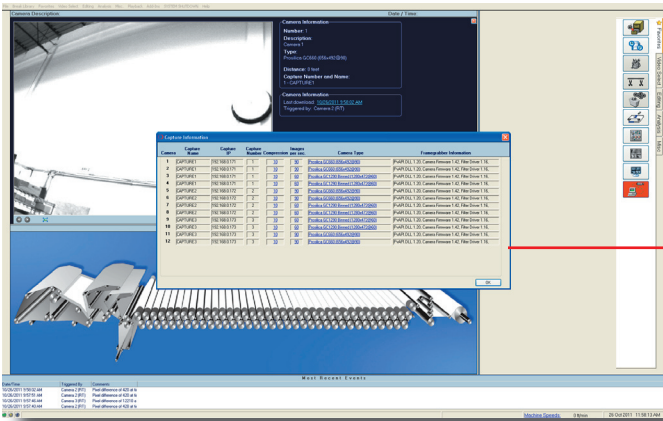
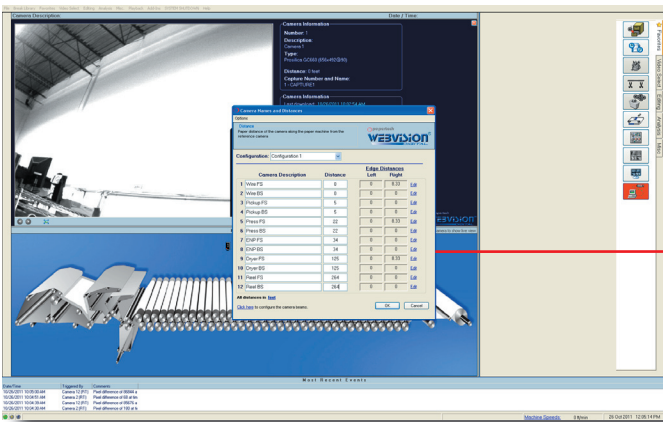
After the first year of purchase you can sign up for our 24/7 service line which also gives you an added bonus of qualifying for a 15% discount off of spare parts from our catalogue.



**Example of a PSA Report**

**10 Camera System LA**

Camera	Camera Description	Camera Status		
1	TS Pick Up	ONLINE		
2	DS Pick Up	ONLINE		
3	TS Dress	ONLINE		
4	DS Dress	ONLINE		
5	TS Dryer 2	ONLINE		
6	TS Unirun 2nd Transfer	ONLINE		
7	DS Unirun 2nd Transfer	ONLINE		
8	TS 2nd_4th Transfer	ONLINE		
9	TS 3rd_4th Transfer	OFFLINE		
10	DS Pull Stack	OFFLINE		
	Status	CPU Usage	Hard Drive Free Space	Errors
Console	ONLINE	82%	32%	None
Capture 1	ONLINE	80%	30%	None
Capture 2	ONLINE	75%	33%	None
Capture 3	OFFLINE	0%	0%	OFFLINE
WebServer	ONLINE	55%	85%	None
	Temperature Log Review	UPS log Review		
Cabinet	22-28 Degrees	20 Degrees		
Customer	Looking into having tracking analysis installed.			
Requests				
Open Issues	Capture 3 is offline - Dialed in and confirmed OFFLINE			



Are you getting the most out of the current camera location or do they need to be relocated or renamed?

Are all your cameras online?  
Printable diagnostics show you vital information about your vision system, i.e:

- Online / offline
- Camera type
- Frame rate.

Check if speeds are coming in correctly for perfect synchronization.

To obtain more information and pricing, please contact Chris Withers, Service Manager at Papertech Inc. at +1-604-990-1600 ext. 134, +1-604-644-4949 (Mobile) or by e-Mail @ [chris.withers@papertech.ca](mailto:chris.withers@papertech.ca)

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